

Expert in Epic's Clarity Data Model and Business Intelligence. Great aptitude to provide Business Solutions in the form of Reports, Process Analysis & Support, regardless of the technical environment. Many skills to understand Business Goals with the ability to translate them into solutions. Has capability to effectively analyze the reporting needs with the end-user.

EDUCATION

University of Wisconsin – River Falls	B.S. Business Administration and Management Information Systems
Saint Mary's University Minneapolis	M.A. Health & Human Services Administration and Management (May, 2009)

CERTIFICATIONS

Epic Systems Corporation	<ul style="list-style-type: none">• Clarity Clinical Inpatient Reporting• Clarity Data Model- Cadence
---------------------------------	--

TECHNICAL SKILLS

- Reporting Services 2005
- Microsoft Visual Studio 2005
- SQL Server 2005
- Microsoft Access
- Crystal Reports (v8.5, 10 & Xi)
- Crystal/Business Objects Enterprise
- Business Objects Reporting
- Impromptu/Cognos Reporting System(7.1.3)

EXPERIENCE

Childrens Hospital of Philadelphia (CHOP), Philadelphia, PA *10/07 – 11/08*

- Design, build and validate Clarity Cadence, ADT, EpicCare, Professional & Hospital Billing (Resolute) reports in both Crystal Reports (Xi) and Business Objects Reporting
- Generate options and proposals around the potential uses of Clarity
- Involved in a decision making group to amend current system for efficient functionality and to create effective processes

Nuclear Management Company, Hudson, WI *5/07 – 10/07*

- Gathered reporting specs and requirements, conducted data mapping where required, and develop reports using Microsoft Reporting Services – Visual Studio by writing Stored Procedures and administering reports in SQL Server Management Studio 2005
- Assisted Business Group with gathering reporting requirements and helping with documentation

North Memorial Medical Center, Robbinsdale, MN *7/06 – 2/07*

- Created, tested and maintained Clarity Reporting in Hospital & Professional Billing (Resolute), HIM, ADT, Cadence, ED, Optime and Radiant Applications using Impromptu/Cognos Reporting System (7.1.3) to successfully implement Epic

- Analyzed report inventory to determine the appropriate reporting application needed to create the report most efficiently

Allina Hospitals and Clinics, Minneapolis, MN

11/04 – 6/06

- Developed, evaluated, reviewed and tested Clarity ADT and Cadence reports, along with helping in EpicCare & Inpatient reports, through Crystal Reports (v8.5, 10 & Xi) and SQL, using an Oracle database, and published on Crystal/Business Objects Enterprise
- Attended Implementation Meetings to inform reporting customers the use of the reporting system, along with gathered inventories of needed reports to be created
- Provided consultative support for local report writers
- On-call support for purposes of diagnosis and correction of developed Clarity Reporting programs
- Prepared and maintained project plans and related project management documentation
- Consulted with Application Build Specialists on how application tools can provide system features and functionality for appropriate testing of Clarity ADT and Cadence Reports
- Worked with customers to define and design reports to meet business needs
- Participated in, managed, and monitored system setup, performance, and capacity planning

RBC Dain Rauscher, Minneapolis, MN

02/04 – 11/04

- Analyzed existing functionality and recommend process improvements and feature implementations to improve the productivity of the department
- Provided analysis and recommendations for firm-wide delivery of HR services, through improved processes, technology and reengineering initiatives
- Production and ad-hoc reporting through Microsoft Access, ReportSmith, Business Objects and SQL queries, of Human Resource related information for use within Human Resources and in external Firm departments
- With department management and end users, provided consulting services for HR information needs assessment, and project coordination of process or small-scale system implementations

Fairview Health Services, Minneapolis, MN

04/02 – 10/03

- Created and maintained relevant information databases and generated reports and statistics, through Showcase and Crystal Reports –Clarity EpicCare- for clinic, process, and financial initiatives to support and improve the Clinics' clinical and financial performance
- Assisted and supported decision makers in formulating and solving problems by providing information for teams to determine data needs and definitions taking into consideration account coding and external comparative measures
- Acted as an internal consultant to other analysts and within Fairview Clinics
- Maintained and implemented the Diabetes Care Management Process which includes creating monthly audits at each clinic and instructing Liaisons the proper auditing techniques for this process

ACTIVITIES AND HONORS

United Way Campaign Coordinator for Fairview Clinics

2002 – 2003

- Led and motivated the committees at their sites to make a generous pledge so that Fairview reached their minimum giving goal

Fairview HIPAA Implementation Team

2002 - 2003

- Worked as a team to implement the new HIPAA policies and procedures in the Fairview Clinics and helped to retain them throughout the process

Children's Hospitals and Clinics Employee Council- St. Paul Chapter

2001 – 2002

- Acted as liaison between employees and administration on issues of hospital wide interest, research and present hospital wide issues brought forth at meetings

Western Saddle Clubs Association

1989 - Present

- *2nd Princess* – 1998-1999; *Alternate Delegate* – 1998- 2002. *Delegate* 2002 – 2004. Represented W.S.C.A. to the best of my ability, enhanced communication skills by interacting with many people, developed speaking skills, attended various functions and meetings throughout the state, all through the year
- *Queen's Committee Chairperson* – 2002 – 2004. Organized clinics for queen's to inform them of the duties of running for Ms. WSCA, arranged a banquet for the formal portion of the competition, managed the riding portion, tabulated points and coronation of Ms.WSCA and her court
- *Futurity Committee Chairperson* – 2007 – Present- Organized the annual futurity by taking monthly entries and payments, aligning workers, along with verifying eligibility and creating rules to follow.

Minnesota Paint Horse Club

1996 – Present

- *Select Futurity Chairperson* – 2004 -Present– Arrange and lead a public stallion auction, preparing reports of total nominations, sustaining payments and total monies collected for futurity; Organized the annual futurity by taking monthly entries and payments, aligning workers, along with verifying eligibility.